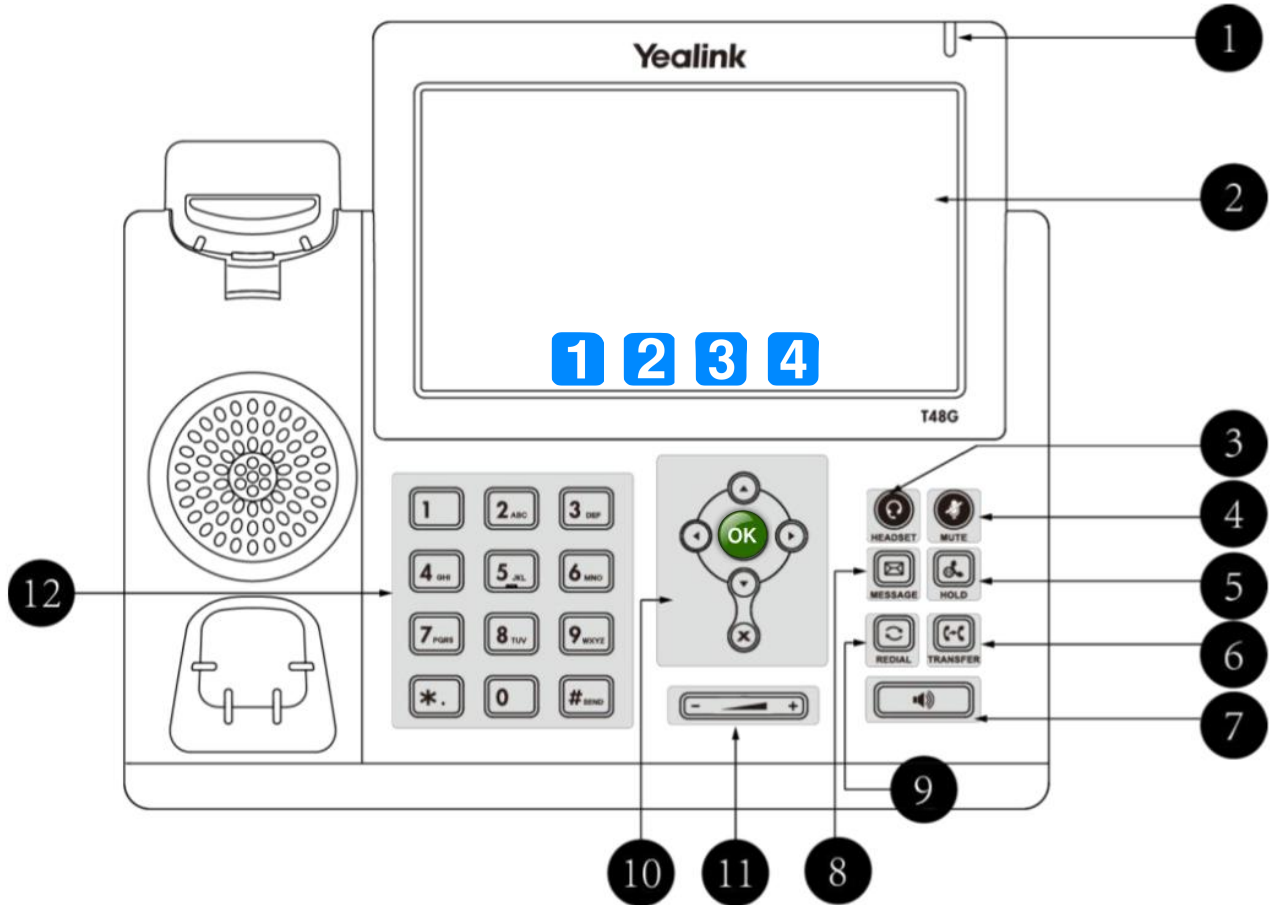# MIXvoip
Smart Business Telephony

Handling your Yealink T48S
Maximum compatibility and flexibility with the MIXpbx.

Legend

- 1 : Power indicator LED
- 2 : Touch screen +action keys
- 3 : Headset
- 4 : Mute key
- 5 : Hold key
- 6 : Transfer key
- 7 : Speaker + volume (11)
- 8 : Voicemail
- 9 : Call log
- 10 : Menu and directional pad

my personal notes

Action keys handset hung up

1 : FWD = forward
2 : DND = do not disturb
3 : Phonebook
4 : Menu

Action keys during a phone call

1 : Transfer
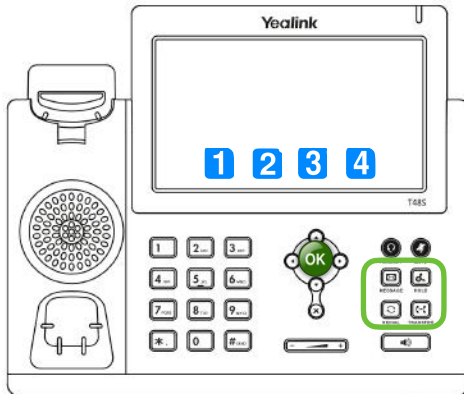**2** : Hold
3 : Conference
4 : End call

Action keys incoming cal

1 : Answer
2 : FWD = forward
3 : Silence
4 : Reject

Handling your Yealink T48S
Maximum compatibility and flexibility with the MIXpbx.

my personal notes

Place a call

Enter the number, and press 🆗 in the centre of the direction pad

Transfer a call

Blind transfer:
- Press on 📞 or on the action key "transfer" **1** The call is on hold.
- Enter the destination extension number, then hang up.

Attended transfer:
- Press on 📞 or on the action key "transfer" **1** The call is on hold.
- Enter the destination extension number, then press on 🆗
- Press again on 📞 to transfer the call
- If the person doesn't wish to take the call, press on "call end" **3** then "resume" **2** to take it back.
- If you receive a second call while the first one is on hold, you can select the call to transfer directly on the screen.

Call interception (if activated)

If the phone of a colleague is ringing, and you want to intercept the call, press key **1** "DPickup", or enter the number of the ringing extension.

Enable a call forward

Press on action key "Forward" **1** , then then select directly on the screen the number to forward. The destination of your calls can an external or internal number then save with the key "save" **2**
To disable the call forward, follow the same path but choose the "disable" option.

Place a call on hold

To place a call on hold, press the key "hold" 📇 To resume the call, press "hold" again. When a first call in on hold, you can initiate a second call with the key **3** "new call". When you take a second line, the first conversation is automatically placed on hold. Both keys "resume" and "hold" on the screen allow to switch from one conversation to another one.

Call conference

During a active call you can welcome a third person into the conversation. Press "conf" **3** then enter the number (internal or external), then press again on "conf" **3** All parties are joined in the conference.

Call log

Press on "redial" 🔄 to access the call history and missed calls, or "Message" to access voice messages. Use the instructions on the screen to choose between the different options.

Change the ring tone

Access the menu by pressing 🆗. Then, "basic", "sound"and "ring tone", then "save" **1** to validate your choice.