

Pindo: user's manual on MIXpbx

Your fixed number on your smartphone

1

From your Android or iPhone, download the Pindo Mobile app from App Store or Google Play.



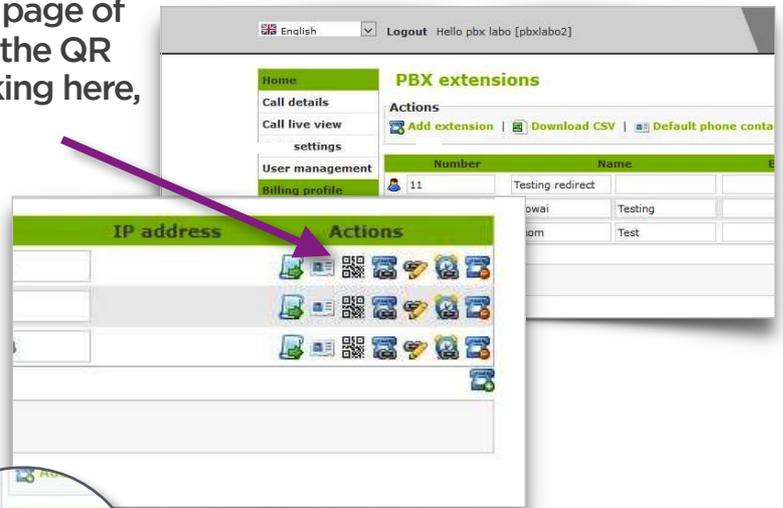
2

Enter your SIM card number.

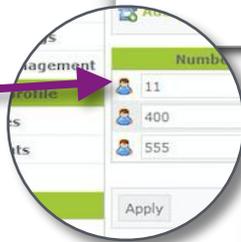
+352 692 123 456

3

Contact support@mixvoip.com or your administrator to open the main page of the MIXpbx interface. Generate the QR code for your extension by clicking here, then scan it.



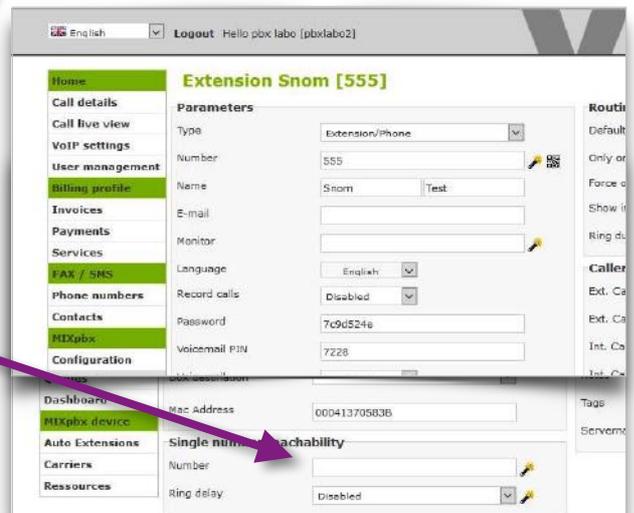
Then click here access the next page.



4

Ask your administrator or contactsupport@mixvoip.com to set all incoming calls on « single number reachability » at the bottom left side of the page.

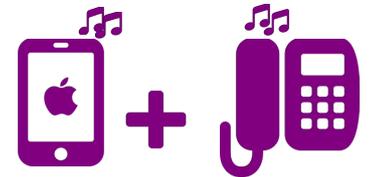
Input your mobile phone number here and click apply at the bottom of the page. Click the push configuration at the top of the page to send the information to the cloud PBX. Note: it may take a few minutes to become active



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Your fixed number on your smartphone

Now, when someone calls you, both your desk phone and your smartphone will ring. If you wish another configuration, just ask.



To call, using your business landline number open the Pindo application and dial as you normally would.



Your landline number will be displayed on all outgoing call.



To transfer a call to a colleague: press # + extension number, present the call, then hangup. To return to the caller if your colleague is unavailable, press the * button.

You can enable or disable DND or Do Not Disturb by clicking on this icon. The weekend button!

Call history.

Your mobile contacts

Keypad.

To record a call during the conversation, press on 99. You will receive the file by email. This option must be activated by support@mixvoip.com.